

Plunge Incentives and Torch Run Credit FAQ:

- Does my Department get fundraising credit for the money we raise during Polar Plunge?
 - Short Answer: YES
 - Long Answer: Yes, your department will receive Polar Plunge SOFT CREDIT for the money you raise during Polar Plunge. In order to receive this Polar Plunge SOFT CREDIT you will need to fill out this easy [FORM](#).
- What is SOFT CREDIT?
 - Short Answer: POLAR PLUNGE FUNDS and Credit you receive when you volunteer during an LETR Event that brings in funds.
 - Long Answer: Check out this [SOFT CREDIT POLICY](#) the Illinois Law Enforcement Torch Run adopted in 2023.
- Will I be able to use these Polar Plunge SOFT CREDITS to redeem LETR YEAR-END INCENTIVES for my department?
 - Short Answer: NO
 - Long Answer: No, Polar Plunge SOFT CREDITS are not allowed to be used towards the LETR YEAR-END INCENTIVES, LETR International Conference, or Summer Games Hotel Rooms...unless you decide to ROLL your Polar Plunge fundraising totals.
- What does it mean to ROLL my Polar Plunge Fundraising Totals?
 - Each Public Safety Plunge team member is given the option to forego the Polar Plunge Incentives and use those funds to redeem different incentives including: LETR YEAR-END INCENTIVES, LETR International Conference, and/or Summer Games Hotel Rooms. In order to ROLL your fundraising totals you must fill out this [FORM](#).
- Can I just ROLL fundraising totals for my ENTIRE Public Safety Team?
 - Short Answer: No
 - Long Answer: No we do not allow a team captain to ROLL fundraising totals for an entire team because we want to make sure each plunger has a say on the recognition they will receive for their hard work in raising said funds.
- I got my neighbor's business to create a Polar Plunge Team, do I get credit for their funds raised?
 - If your efforts helped create a new plunge team, whether that is COOL SCHOOL, CORPORATE, INDIVIDUAL, or OPEN, your department is able to claim Polar Plunge SOFT CREDIT for the funds they raised.
 - NOTE: If you help bring on a new Police Department Plunge Team, your department DOES NOT get the opportunity to claim Polar Plunge SOFT CREDIT for that police department.
- Can I ROLL Polar Plunge Funds from any of the teams I recruited?
 - NO.
- Is there a deadline for me to fill out these forms?
 - Yes. In order to keep these requests organized we ask that you fill out each form BEFORE your scheduled Plunge. If you are hosting a CYO, we ask you fill out each form before your CYO plunge date.
- What happens if I DO NOT fill out these forms?
 - If you DO NOT fill out the Polar Plunge Fundraising Total ROLLING Form, you will receive an email with the promo code to redeem Polar Plunge Incentives.
 - If you DO NOT fill out the Department SOFT CREDIT Form, Special Olympics IL will try to catch these errors but there is a high possibility that your department WILL NOT receive the Polar Plunge SOFT CREDIT for all your hard work and your final Department Total will not reflect your FULL year efforts; you may not be on the back of the shirt or your department plaque may be lower than you thought.
- I did NOT fill out the Polar Plunge Fundraising Total ROLLING Form, but I also did NOT redeem the incentive code for the Polar Plunge Incentives; Can I use my total for LETR YEAR-END INCENTIVES?
 - Sadly, no. In order to keep this process organized we need to set hard deadlines. You can reach out to your plunge director or LETR Plunge Director to see if there is still the opportunity to receive the Polar Plunge Incentives.